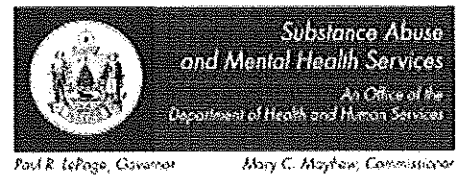


# Maine Department of Health and Human Service

## Integrated Monthly Crisis Report (Page 1 of 3)

Quarter 2 (October, November and December)

### State Wide Agency Report - Initial



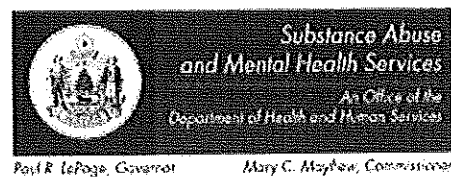
I. Consumer Demographics (Unduplicated Counts - All Face To Face)											
Gender	Children	Males	679	Females	749						
	Adults	Males	2,329	Females	2,464						
Age Range	Children	< 5	13	5 - 9	166	10 - 14	551	15-17	698		
	Adults	18 - 21	499	22 - 35	1,462	36 - 60	2,343	>60	489		
Payment Source	Children	MaineCare	971	Private Ins.	376	Uninsured	80	Medicare	0		
	Adults	MaineCare	2,465	Private Ins.	795	Uninsured	1,371	Medicare	162		
II. Summerv Of All Crisis Contacts								Children	Adults		
a. Total number of telephone contacts								8,048	33,164		
b. Total number of all Initial face-to-face contacts								1,229	3,921		
c. Number in II.b. who are children/youth with Mental Retardation/Autism/Pervasive Dev. Disorder								98			
d. Number of face-to-face contacts that are ongoing support for crisis resolution/stabilization								197	921		
III. Initial Crisis Contact Infomation								Children	Adults		
a. Total number of Initial face-to-face contacts in which a wellness plan, crisis plan, ISP or advanced directive plan previously developed with the individual was used								119	9.7%	188	4.8%
b. Number of Initial face to face contacts who have a Community Support Worker (CI,CRS,ICM, ACT,TCM)								424	34.5%	1,064	27.1%
c. Number of Initial face-to-face contacts who have a Comm. Support Worker that was notified of crisis								407	96.0%	984	92.5%
d. SUM time in minutes for all Initial face to face contacts in II.b. from determination of need for face-to-face contact or when individual was ready and able to be seen to Initial face-to-face contact										114,164	29
e. Number of Initial face-to-face contacts in Emergency Department with final disp. within 8 hours										1,994	50.9%
f. Number of Initial face-to-face contacts not in Emergency Department with final disp. within 8 hours										1,446	36.9%
CHILDREN ONLY Time from determination of need for face to face contact or when Individual was ready and able to be seen to Initial face to face contact.											
Less Than 1 Hour.	1045	1 to 2 Hours	148	2 to 4 Hours	25	More Than 4 Hours	11				
Percent	85.0%	Percent	12.0%	Percent	2.0%	Percent	0.9%				
CHILDREN ONLY Time between completion of Initial face to face crisis assessment contact and final disposition/resolution of crisis											
Less Than 3 Hours	556	3 to 6 Hours	482	6 to 8 Hours	36	8 to 14 Hours	62	> 14	93		
Percent	45.2%	Percent	39.2%	Percent	2.9%	Percent	5.0%	Percen	7.6%		
IV. Site Of Initial Face To Face Contacts								Children	Adults		
a. Primary Care Residence (Home)								166	13.5%	330	8.4%
b. Family/Relative/Other Residence								61	5.0%	45	1.1%
c. Other Community Setting (Work, School, Police Dept, Public Place)								110	9.0%	71	1.8%
d. SNF, Nursing Home, Boarding Home								0	0.0%	14	0.4%
e. Residential Program (Congregate Community Residence, Apartment Program)								1	0.1%	83	2.1%
f. Homeless Shelter								1	0.1%	34	0.9%
g. Provider Office								39	3.2%	161	4.1%
h. Crisis Office								182	14.8%	583	14.9%
i. Emergency Department								661	53.8%	2,392	61.0%
j. Other Hospital Location								7	0.6%	136	3.5%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)								1	0.1%	72	1.8%
Totals:								1,229	100%	3,921	100%
V. Crisis Resolution - Initial Encounters (Mutually Exclusive Exhaustive)								Children	Adults		
a. Crisis stabilization with no referral for mental health/substance abuse follow-up								26	2.1%	221	5.6%
b. Crisis stabilization with referral to new provider for mental health/substance abuse follow up								233	19.0%	673	17.2%
c. Crisis stabilization with referral back to current provider for mental health/substane abuse follow up								456	37.1%	1,333	34.0%
d. Admission to Crisis Stabilization Unit								167	13.6%	468	11.9%
e. Inpatient Hospitalization Medical								22	1.8%	127	3.2%
f. Voluntary Psychiatric Hospitalization								324	26.4%	857	21.9%
g. Involuntary Psychiatric Hospitalization								1	0.1%	147	3.7%
h. Admission to Detox Unit								0	0.0%	95	2.4%
Totals:								1,229	100%	3,921	100%

# Maine Department of Health and Human Services

## Integrated Monthly Crisis Report (Page 2 of 3)

October 2014 November 2014 December 2014

State Wide Initial



### VI. Initial Encounters - Crisis Assessment Criteria

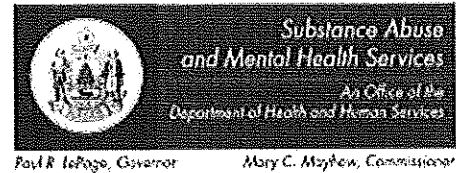
a. Depression	755
b. Anxiety	476
c. Behavioral Issues youth	534
d. Suicidal Ideation	1,331
e. Suicidal Act	206
f. Psychosis	364
g. Homicidal Ideation	57
h. Homicidal Act	7
i. Self-Injury/Assaultive Behavior	177
j. Substance Abuse	342
k. Medical Attention Needed	61
l. Mental Health Symptom Decompensating	500
m. Grief and Loss	19
n. Domestic Abuse	23
o. Acute Stress	190
p. No Medical - Based Change in Mental Status	3
q. Sexual Assault	3
r. Overdose	87
s. Inability to care for self	15
<b>Total:</b>	<b>5,150</b>

# Maine Department of Health and Human Service

## Integrated Monthly Crisis Report (Page 3 of 3)

Quarter 2 (October, November and December)

Pg3 - State Wide Agency Report - Initial



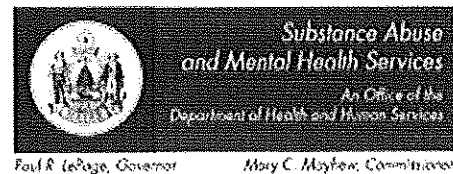
<b>I. Summary Of Housing status at time of the encounter</b>		<b>Children</b>		<b>Adults</b>	
a. Literally homeless (Street or Shelter)		15	1.22%	500	12.75%
b. Family Residence		1,058	86.09%	863	22.01%
c. Friends Residence		34	2.77%	182	4.64%
d. Residential Treatment Facility (Group Home)		70	5.70%	259	6.61%
f. Own Residence/Apartment		52	4.23%	2,117	53.99%
<b>Total:</b>		<b>1,229</b>	<b>100%</b>	<b>3,921</b>	<b>100%</b>
<b>II. Who made the request for initial encounter</b>		<b>Children</b>		<b>Adults</b>	
a. Client		22	1.79%	804	20.50%
b. Family member		221	17.98%	117	2.98%
c. ED		584	47.52%	2,230	56.87%
d. Community provider		104	8.46%	473	12.06%
e. School		156	12.69%	14	0.36%
f. Police		12	0.98%	104	2.65%
g. Guardian		116	9.44%	7	4.39%
h. Other (Not In Drop Down)		14	1.14%	172	0.18%
<b>Total:</b>		<b>1,229</b>	<b>100%</b>	<b>3,921</b>	<b>100%</b>
<b>III. Did the assessment from this encounter indicate the client would benefit from substance abuse treatment.</b>		<b>Children</b>		<b>Adults</b>	
a. Yes		108	8.79%	1,433	36.55%
b. No		1,121	91.21%	2,488	63.45%
<b>Total:</b>		<b>1,229</b>	<b>100.00%</b>	<b>3,921</b>	<b>100.00%</b>

# Maine Department of Health and Human Services

## Integrated Monthly - Crisis Report

October 2014 November 2014 December 2014

### State Wide Follow up



#### I. Consumer Demographics (Unduplicated Counts - Face To Face)

Gender	Children	Males	679	Females	749				
	Adults	Males	2329	Females	2464				
Age Range	Children	< 5	13	5 - 9	166	10 - 14	551	15-17	698
	Adults	18 - 21	499	22 - 35	1462	36 - 60	2343	>60	489
Payment Source	Children	MaineCare	971	Private Ins.	376	Uninsured	80	Medicare	0
	Adults	MaineCare	2465	Private Ins.	795	Uninsured	1371	Medicare	162

#### II. Summary Of Crisis Contacts

	Children	Adults
a. Total number of telephone contacts	8048	33164
b. Total number of Follow-Up face-to-face contacts	199	872
c. Number in II.b. who are children/youth with Mental Retardation/Autism/Pervasive Dev. Disorder	16	
d. Number Follow-Up face to face contacts that are ongoing support for crisis resolution/stabilization	185	778

#### III. Site Of Follow Up Face To Face Contacts:

	Children	Adults
a. Primary Care Residence (Home)	35 17.6%	136 15.6%
b. Family/Relative/Other Residence	20 10.1%	17 1.9%
c. Other Community Setting (Work School Police Dept, Public Place)	35 17.6%	102 11.7%
d. SNF, Nursing Home, Boarding Home	0 0.0%	7 0.8%
e. Residential Program (Congregate Community Residence , Apartment Program)	0 0.0%	40 4.6%
f. Homeless Shelter	1 0.5%	17 1.9%
g. Provider Office	29 14.6%	102 11.7%
h. Crisis Office	67 33.7%	337 38.6%
i. Emergency Department	12 6.0%	90 10.3%
j. Other Hospital Location	0 0.0%	20 2.3%
k. Incarcerated (Local Jail, State Prison, Juvenile Correction Facility)	0 0.0%	4 0.5%
<b>Total</b>	<b>199 100%</b>	<b>872 100%</b>

#### VI. Follow-Up Crisis Assessment Criteria

a. Depression	126
b. Anxiety	111
c. Behavioral Issues--Youth	59
d. Suicidal Ideation	110
e. Suicidal Act	23
f. Psychosis	36
g. Homicidal Ideation	2
h. Homicidal Act	0
i. Self-Injury/Assaultive Behavior	15
j. Substance Abuse	14
k. Medical Attention Needed	3
l. Mental Health Symptom Decompensating	36
m. Grief and Loss	1
n. Domestic Abuse	1
o. Acute Stress	24
p. No Medical-Based Change in Mental Status	0
q. Sexual Assault	0
r. Overdose	5
s. Inability to care for self	1
<b>Total</b>	<b>567</b>